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DRAFT REQUEST FOR PROPOSAL (RFP)

Tele: 0581-2315916/7260
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Station Security Section
Air Force Station
Bareilly-243002

15W/1101/15/P4/05(AMC) dated March 26

REQUEST FOR INVITATION OF BIDS FOR AMC OF CCTV SURVEILLANCE SYSTEM
INSTALLED AT TECHNICAL AND DOMESTIC AREA AT AIR FORCE STATION BAREILLY

REQUEST FOR PROPOSAL (RFP) NO 15WG/1101/15/P4/05(AMC) 2026-27

Dear Sir,

- Bids in sealed cover are invited for procurement of **AMC Of CCTV Surveillance system installed at technical and domestic area at Air Force Station, Bareilly** for security section. Details are mentioned in **Part II** of this RFP. Please super scribe the above mentioned Title, RFP number, date of opening of the Bids on the sealed cover to avoid the Bid being declared invalid.
- The address and contact numbers for sending bids or seeking clarifications regarding this RFP are as given below: -

Bid/queries to be addressed to	:	Air Officer Commanding, Air Force Station, Bareilly
Postal Address for sending the Bids	:	Air Force Station Bareilly Dist- Bareilly Uttar Pradesh Pin Code - 243002
Name/Designation of the contact person	:	Squadron Leader Firdous Ahmad Dar, Station Security Officer, Air Force Station, Bareilly
Telephone numbers of the contact person	:	0581-2315916/ 7260, 7265,7266

- This RFP is divided into five Parts as follows:

(a) Part I - Contains General information and instructions for the Bidders about the RFP such as the time, place of submission and opening of tenders, Validity Period of tenders etc.

(b) Part-II - Contains essential details of the items / services required, such as the Schedule of requirements (SOR), Technical Specifications, Delivery Period, Mode of Delivery and Consignee details.

(c) Part- III - Contains Standard Conditions of RFP, which will form part of the Contract with the successful bidder.

(d) Part- IV - Contains special conditions applicable to this RFP and which will also form part of the contract with the successful Bidder.

(e) Part- V - Contains Evaluation Criteria and Format for Price Bids.

4. This RFP is being issued with no financial commitment and the Buyer reserves the right to change or vary any part thereof at any stage. Buyer also reserves the right to withdraw the RFP, should it become necessary at any stage.

PART I – GENERAL INFORMATION

1. **Last date and time for depositing the Bids:** The Bids should be submitted as per GeM custom bid uploaded on GeM portal.

2. **Manner of depositing the Bids:** Through GeM Portal custom bid in accordance with Rule 149 (iii) of GFR 2017.

3. **Time and date for opening of Bids:** As per GeM Bid

4. **Location of the Tender Box:** N/A

5. **Place of opening of the Bids:** N/A

6. **Forwarding of Bids:** N/A

7. **Two Bid system:** In two-bid system, only the Technical bid would be opened on the time and date mentioned above. Date of opening of commercial bid will be after acceptance of the Technical bids in GeM Portal. Commercial bids of only those firms will be opened, whose Technical Bids are found compliant/suitable after Technical evaluation is done by the buyer.

8. **Clarification regarding contents of the RFP:** N/A

9. **Modification and Withdrawal of Bids:** N/A

10. **Clarification regarding contents of the Bids:** During evaluation and comparison of bids, the Buyer may, at its discretion, ask the bidder for clarification of his bid. The request for clarification will be given in writing and no change in prices or substance of the bid will be

sought, offered or permitted. No post-bid clarification on the initiative of the bidder will be entertained.

11. **Rejection of Bids:** If not qualifying in Technical Evaluation.
12. **Unwillingness to quote:** Bidders unwilling to quote should ensure that intimation to this effect reaches before the due date and time of opening of the Bid, failing which defaulting bidder may be delisted for the given range of items as mentioned in the RFP.
13. **Validity of Bids:** The Bids should remain valid till **180 days** from the last date of submission of the Bids.
14. **Earnest Money Deposit:** - Nil

PART II – ESSENTIAL DETAILS OF ITEMS REQUIRED

1. **Schedule of requirements:** List of items required is as follows –

SI No	Items descriptions	No. of CCTV Cameras	Amount (With 18% GST)
01	AMC of CCTV cameras along with all related accessories	165 Cameras	

2. **INCOTERMS for delivery and Transportation:** The items required for subject AMC should be supplied at consignee premises at seller expense.

3. **Consignee details:**
Air Officer Commanding
15 Wing Air Force
Bareilly - 243002

PART III – STANDARD CONDITIONS OF RFP

The Bidder is required to give confirmation of their acceptance of the Standard Conditions of the Request for Proposal mentioned below which will automatically be considered as part of the Contract concluded with the successful Bidder (i.e. Seller in the Contract) as selected by the Buyer. Failure to do so may result in rejection of the Bid submitted by the Bidder.

21. **Law:** The Contract shall be considered and made in accordance with the laws of the Republic of India. The contract shall be governed by and interpreted in accordance with the laws of the Republic of India.

22. **Effective date of the Contract:** The contract shall come into effect on the date of receipt of supply order by the seller (Effective date) and shall remain valid until the completion of the obligation of the parties under the contract. The deliveries and supplies and performance of the services shall commence from the effective date of the contract.

23. **Arbitration:** All disputes or differences arising out of or in connection with the Contract shall be settled by bilateral discussions. Any dispute, disagreement or question arising out of or relating to the Contract or relating to construction or performance, which cannot be settled amicably, may be resolved through arbitration. The standard clause of arbitration is as per Forms DPM-7, DPM-8 and DPM-9 (Available in MOD website and can be provided on request).

24. **Penalty for use of Undue influence:** The Seller undertakes that he has not given, offered or promised to give, directly or indirectly, any gift, consideration, reward, commission, fees, brokerage or inducement to any person in service of the Buyer or otherwise in procuring the Contracts or forbearing to do or for having done or forborne to do any act in relation to the obtaining or execution of the present Contract or any other Contract with the Government of India for showing or forbearing to show favour or disfavor to any person in relation to the present Contract or any other Contract with the Government of India. Any breach of the aforesaid undertaking by the Seller or any one employed by him or acting on his behalf (whether with or without the knowledge of the Seller) or the commission of any offence by the Seller or anyone employed by him or acting on his behalf, as defined in Chapter IX of the Indian Penal Code, 1860 or the Prevention of Corruption Act, 1986 or any other Act enacted for the prevention of corruption shall entitle the Buyer to cancel the contract and all or any other contracts with the Seller and recover from the Seller the amount of any loss arising from such cancellation. A decision of the Buyer or his nominee to the effect that a breach of the undertaking had been committed shall be final and binding on the Seller. Giving or offering of any gift, bribe or inducement or any attempt at any such act on behalf of the Seller towards any officer/employee of the Buyer or to any other person in a position to influence any officer/employee of the Buyer for showing any favour in relation to this or any other contract, shall render the Seller to such liability/ penalty as the Buyer may deem proper, including but not limited to termination of the contract, imposition of penal damages, forfeiture of the Bank Guarantee and refund of the amounts paid by the Buyer.

25. **Agents / Agency Commission:** The Seller confirms and declares to the Buyer that the Seller is the original manufacturer of the stores/provider of the services referred to in this Contract and has not engaged any individual or firm, whether Indian or foreign whatsoever, to intercede, facilitate or in any way to recommend to the Government of India or any of its functionaries, whether officially or unofficially, to the award of the contract to the Seller; nor has any amount been paid, promised or intended to be paid to any such individual or firm in respect of any such intercession, facilitation or recommendation. The Seller agrees that if it is established at any time to the satisfaction of the Buyer that the present declaration is in any way incorrect or if at a later stage it is discovered by the Buyer that the Seller has engaged any such individual/firm, and paid or intended to pay any amount, gift, reward, fees, commission or consideration to such person, party, firm or institution, whether before or after the signing of this contract, the Seller will be liable to refund that amount to the Buyer. The Seller will also be debarred from entering into any supply Contract with the Government of India for a minimum period of five years. The Buyer will also have a right to consider cancellation of the Contract either wholly or in part, without any entitlement or compensation to the Seller who shall in such an event be liable to refund all payments made by the Buyer in terms of the Contract along with interest at the rate of 2% per annum above LIBOR rate. The Buyer will also have the right to recover any such amount from any contracts concluded earlier with the Government of India.

26. **Access to Books of Accounts:** In case it is found to the satisfaction of the Buyer that the Seller has engaged an Agent or paid commission or influenced any person to obtain the contract as described in clauses relating to Agents/Agency Commission and penalty for use of undue influence, the Seller, on a specific request of the Buyer, shall provide necessary information/ inspection of the relevant financial documents/information.
27. **Non-disclosure of Contract documents:** Except with the written consent of the Buyer/ Seller, other party shall not disclose the contract or any provision, specification, plan, design, pattern, sample or information thereof to any third party.
28. **Liquidated Damages:** In the event of the Seller's failure to submit the Bonds, Guarantees and Documents, supply the stores/goods and conduct trials, installation of equipment, training, etc as specified in this contract, the Buyer may, at his discretion, withhold any payment until the completion of the contract. The BUYER may also deduct from the SELLER as agreed, liquidated damages to the sum of 0.5% of the contract price of the delayed/undelivered stores/services mentioned above for every week of delay or part of a week, subject to the maximum value of the Liquidated Damages being not higher than 10% of the value of delayed stores.
29. **Termination of Contract:** The Buyer shall have the right to terminate this Contract in part or in full in any of the following cases: -
- (a) The delivery of the material/services is delayed for causes not attributable to Force Majeure for more than (01 Month) after the scheduled date of delivery.
 - (b) The Seller is declared bankrupt or becomes insolvent.
 - (c) The delivery of material/services is delayed due to causes of Force Majeure by more than (1 months) provided Force Majeure clause is included in contract.
 - (d) The Buyer has noticed that the Seller has utilized the services of any Indian/Foreign agent in getting this contract and paid any commission to such individual/company etc.
 - (e) As per decision of the Arbitration Tribunal.
 - (f) When the item offered by the supplier repeatedly fails in the inspection and/or the supplier is not in a position to either rectify the defects or offer items conforming to the contracted quality standards.
30. **Notices:** Any notice required or permitted by the contract shall be written in the English language and may be delivered personally or may be sent by FAX or registered pre-paid mail/airmail, addressed to the last known address of the party to whom it is sent.

31. **Transfer and Sub-letting:** The Seller has no right to give, bargain, sell, assign or sublet or otherwise dispose of the Contract or any part thereof, as well as to give or to let a third party take benefit or advantage of the present Contract or any part thereof.

32. **Patents and other Industrial Property Rights:** The prices stated in the present Contract shall be deemed to include all amounts payable for the use of patents, copyrights, registered charges, trademarks and payments for any other industrial property rights. The Seller shall indemnify the Buyer against all claims from a third party at any time on account of the infringement of any or all the rights mentioned in the previous paragraphs, whether such claims arise in respect of manufacture or use. The Seller shall be responsible for the completion of the supplies including spares, tools, technical literature and training aggregates irrespective of the fact of infringement of the supplies, irrespective of the fact of infringement of any or all the rights mentioned above.

33. **Amendments:** No provision of present Contract shall be changed or modified in any way (including this provision) either in whole or in part except by an instrument in writing made after the date of this Contract and signed on behalf of both the parties and which expressly states to amend the present Contract.

34. **Taxes and Duties:**

35. **Taxes and Duties: In respect of Indigenous bidders**

(a) **General**

(i) If Bidder desires to ask for GST, excise duty or Sales Tax / VAT extra, the same must be specifically stated. In the absence of any such stipulation, it will be presumed that the prices include all such charges and no claim for the same will be entertained.

(ii) If reimbursement of any Duty/Tax is intended as extra over the quoted prices, the Bidder must specifically say so. In the absence of any such stipulation it will be presumed that the prices quoted are firm and final and no claim on account of such duty/tax will be entertained after the opening of tenders.

(iii) If a Bidder chooses to quote a price inclusive of any duty/tax and does not confirm inclusive of such duty/tax so included is firm and final, he should clearly indicate the rate of such duty/tax and quantum of such duty/tax included in the price. Failure to do so may result in ignoring of such offers summarily.

(iv) If a Bidder is exempted from payment of any duty/tax upto any value of supplies from them, he should clearly state that no such duty/tax will be charged by him up to the limit of exemption which he may have. If any concession is available in regard to rate/quantum of any Duty/tax, it should be brought out clearly. Stipulations like, the said duty/tax was presently not applicable but the same will be charged if it becomes leviable later on, will not be accepted unless in such cases it is clearly stated by a Bidder that such duty/tax will not be charged by him even if the same becomes applicable later on.

In respect of the Bidders, who fail to comply with this requirement, their quoted prices shall be loaded with the quantum of such duty/tax which is normally applicable on the item in question for the purpose of comparing their prices with other Bidders.

(v) Any change in any duty/tax upward/downward as a result of any statutory variation in excise taking place within contract terms shall be allowed to the extent of actual quantum of such duty/tax paid by the supplier. Similarly, in case of downward revision in any duty/tax, the actual quantum of reduction of such duty/tax shall be reimbursed to the Buyer by the Seller. All such adjustments shall include all reliefs, exemptions, rebates, concession etc. if any obtained by the Seller.

(b) **GST**

- (i) If it is desired by the Bidder to ask for GST to be paid as extra, the same must be
- (ii) Specifically stated. In the absence of any such stipulation in the bid, it will be presumed that the prices quoted by the Bidder are inclusive of sales tax and no liability of sales tax will be developed upon the Buyer.
- (iii) On the Bids quoting GST tax extra, the rate and the nature of GST applicable at the time of supply should be shown separately. GST will be paid to the Seller at the rate at which it is liable to be assessed or has actually been assessed provided the transaction of sale is legally liable to GST and the same is payable as per the terms of the contract.

PART IV – SPECIAL CONDITIONS OF RFP

The bidder is required to give confirmation of their acceptance of Special Conditions of the RFP mentioned below which will automatically be considered as part of the Contract concluded with the successful Bidder (i.e. Seller in the Contract) as selected by the Buyer. Failure to do so may result in rejection of Bid submitted by the Bidder.

- 36. **Performance Guarantee:** Nil
- 37. **Option Clause:** N/A.
- 38. **Repeat Order Clause -** N/A.
- 39. **Tolerance clause -** N/A

40. **Payment terms for Indigenous Sellers** - As per RFP payment of CAMC will be undertaken on submission of each Quarterly Maintenance schedule certificate by monthly serviceability check by the vender and user verification/checks of serviceability of security equipment and issue of satisfactory performance certificate of the security equipment as per Annexure 'C'. **Payment will be made by quarterly basis.**

41. **Paying Authority: Senior Account Officer, 15 Wg AF, Bareilly, (UP)- 243002**

(a) The payment of bills will be made on submission of the following documents by the Seller to the Paying Authority along with the bill:

- (i) Ink-signed copy of Commercial invoice/Seller's bill.
- (ii) Copy of Contract with U.O./F.C. number and date of IFA's concurrence, where required under delegation of powers or the copy of Expenditure Sanction of CFA.
- (iii) Monthly Satisfactory Performance Certificate/CRVs in duplicate.
- (iv) Claim for statutory and other levies to be supported with requisite documents / proof of payment such as Excise Duty Challan, Customs duty clearance certificate, Octroi receipt, proof of payment for EPF/ESIC contribution with nominal roll of beneficiaries, etc as applicable.
- (v) Exemption certificate for Excise duty/Customs duty, if applicable.
- (vi) Guarantee/Warranty certificate where applicable.
- (vii) Performance Bank guarantee / Indemnity bond where applicable.
- (viii) Details for electronic payment viz Account holder's name, Bank name, Branch name and address, Account type, Account number, IFSC code, MICR code (if these details are not incorporated in Contract).
- (x) Photocopy of PBG.
- (xi) Any other document/certificate that may be provided for in the Contract.

42. **UP Time.** In case the up time works out to be less than 90%, the CONTRACTOR agrees to the percentage rebate which will be adjusted in the payment to be made at the end of corresponding monthly basis. Additional penalty shall be levied on the CONTRACTOR if the availability falls below 80%.

43. During the term of the contract the Contractor will repair/replace any equipment /part/accessory, which becomes defective / unserviceable without any cost including item(s) of consumable nature.

44. During AMC period, all benefits received by the Contractor from OEMs, for any equipment will be passed on in totality to the Customer.

45. In case of termination of contract, the Contractor will hand over the system in fully functional state. If the Contractor fails to hand over the complete system in fully functional state at the time of termination of contract, the Customer shall have the right to get the system repaired by any third party at the expense of the Contractor.

46. The AMC shall include both the preventive and corrective maintenance to be carried out by the Contractor. As part of preventive maintenance, the Contractor will make **twelve** periodic visits (visit on month basis) to site during the AMC period. He will also verify the health of active components. A detailed report on such visit will be entered in the logbook maintained at each site.

47. The Contractor shall provide the required preventive maintenance to the equipment(s) during the normal working hours of the Customer.

48. **Scope of Work.**

(a) The Contractor agrees to provide an all inclusive AMC which shall include services and cost of spares for a period of one year from the date of signing the contract. During this period the contractor will replace /repair all necessary faulty hardware/software and accessories including all consumable items of quantity for 110 CCTV cameras. The AMC services must cover the repair and maintenance of all the equipment and systems including consumables.

(b) The Buyer Furnished equipment, if any which is not covered under the purview of AMC should be separately listed by the seller. The AMC services would be provided in two distinct ways:

(i) **Preventive Maintenance Service:** - The Seller will provide a minimum of Twelve Preventive Maintenance Service visits during a year to carry out functional checkups and minor adjustments / tuning as may be required.

(ii) **Breakdown Maintenance Service:** - In case of any breakdown of the equipment / system, on receiving a call from the Buyer, the Seller is to provide maintenance service to make the equipment / system serviceable inclusive of all spares within two days (including Saturday, Sunday & holidays). The breakdown maintenance would be undertaken by the seller/service provider at the station or at company site as decided by the buyer.

(iii) **Cost of repairable / replaceable spares:** - The cost of the said items used in the equipment may be listed.

(c) **Response Time:** - The response time of the seller should not exceed 01 working day from the time the breakdown intimation is given by the Buyer.

(d) Serviceability of 95% per year is to be ensured. This amounts to total maximum downtime of 12 days per year. Also unavailability should not exceed 01 days at one time. Required spares to attain this serviceability may be stored at site by the Seller at his own cost. Total down time would be calculated at the end of the year. If downtime exceeds permitted downtime, LD would be applicable for the delayed period.

(e) Maximum repair turnaround time for equipment / system would be 02 days. However, the spares should be maintained in a serviceable condition to avoid complete breakdown of the equipment / system.

(f) Technical Documentation: All necessary changes in the documentation (Technical and Operators manual) for changes carried out on hardware and software of the equipment will be provided.

(g) During the AMC period, the Seller shall carry out all necessary servicing / repairs to the equipments/system under AMC at the current location of the equipment / system other than breakdown maintenance. Prior permission of the Buyer would be required in case certain components / sub systems are to be shifted out of location. On such occasions, before taking over the goods or components, the Seller will give suitable bank guarantee to the Buyer to cover the estimated current value of item being taken.

(h) The Buyer reserves its right to terminate the maintenance contract at any time without assigning any reason after giving a notice of 2 months. The Seller will not be entitled to claim any compensation against such termination. However, while terminating the contract, if any payment is due to the Seller for maintenance services already performed in terms of the contract, the same would be paid to it as per the contract terms.

49. The AMC shall cover all faults arising due to normal use of equipment. It does not cover faults due to act of God like lightning, fire, flood, war etc. if any failure / malfunction of the equipment is attributed to not using the equipment in prescribed manner, the same shall be informed to the customer in writing and the customer shall be charged for rectifying the same. It shall be the responsibility of the customer to ensure daily inspection points provided with the equipment is carried out before operating the system.

50. The AMC will cover all parts including power adapter, any kind of physical breakage, burn of any item, rodent damage and consumables and splicing OFC and Cat-6 cable.

51. The responsibility of M/S _____ ceases if the equipment is repaired or interfered by any person other than service engineers of M/S _____.

52. The agreement will be for one year and further extension can be given on mutual agreement.

53. This AMC will include labour charges as well as the charges for the part which will be replaced /repaired including all required consumables.

54. Preventive maintenance reports/certificate will be duly signed by rep of firm and officer-in-charge of the concerned station /unit after completion of each scheduled.

55. **Operation of the Contract (Preventive Maintenance Servicing).** Preventive Maintenance Servicing (PMS) shall be carried out on **monthly basis**. The equipment shall be serviced/ cleaned/ calibrated to render the system fully serviceable during the preventive maintenance servicing. Twelve PMS shall be carried out, commencing from the date of issue of AMC. Monthly report to be maintained.

56. **Quarterly Preventive Maintenance:** - Quarterly Preventive Maintenance will be done once in three months and report will be maintained as the following table.

SI No	Make / Model of the Eqpts	SI No of the Indoor / Outdoor unit	Location of the Equipment	Nature /Date of complaint	Action / Details of the part replaced	Signature of the designated officer in charge of the station

57. **Breakdown Call:** "Breakdown" would mean, Total Breakdown of any one or more sub systems in the entire equipment. Intimation of such "Breakdowns" with details of the system, date/time shall be initiated telephonically/letter by e-mail addressed to the M/S _____ i between **7:30AM to 6:00PM** from **24 x 7** basis which shall be acknowledged and attended to by the contractor within **01 days** from the date receiving the information about breakdown/ logging the complaint.

58. Breakdown call is defined as that call required for setting right an "Equipment failure arising out of normal use of the equipment" The contractor would restore the system within two (02) days of attending the defect.

59. Breakdown call shall not include the downtime arising thereof from "Failure or Damage" on account of neglect, accident, fire, flood, acts of God, improper/erratic power supply, Improper equipment earth, excessive earth to neutral voltage, improper environment conditions, misuse, operator error or use of unauthorized parts.

60. If the defective system requires any part or consumable item for rectification/checks, the same need to be provided by the Contractor/seller for making the system serviceable. Delay in providing the consumable shall also be counted against any delay on part of the contractor.

61. **Minor Snags.** The Contractor shall provide support for minor defects which are categorized as unit/user repairs by providing clarifications/removal of snags through telephone/e-mail.

62. **Inspection.** On Completion of each maintenance visit made by the vendor's representative, a joint report would be submitted in the form of satisfactory Performance Certificate. The parties agree that the satisfactory Performance Certificate would be signed by

respective Air Force stations on one side and the Vendor's representative on the other. This certificate would then be accepted.

63. **Fall clause:** The following fall clause will form part of the contract placed on successful Bidder:

(a) The price charged for the stores supplied under the Contract by the Seller shall in no event exceed the lowest prices at which the Seller sells the stores or offer to sell stores of identical description to any persons/Organization including the purchaser or any department of the Central government or any Department of state government or any statutory undertaking the central or state government as the case may be during the period till performance of all Contracts placed during the currency of the rate Contract is completed.

(b) If at any time, during the said period the Seller reduces the sale price, sells or offer to sell such stores to any person/organization including the purchaser or any Deptt. of central Govt. or any Department of the State Government or any Statutory undertaking of the Central or state Government as the case may be at a price lower than the price chargeable under the Contract, the shall forthwith notify such reduction or sale or offer of sale to the Director general of Supplies & Disposals and the price payable under the Contract for the stores of such reduction of sale or offer of the sale shall stand correspondingly reduced.

64. **Risk & Expense clause:**

(i). Should the stores or any installment thereof not be delivered within the time or times specified in the contract documents, or if defective delivery is made in respect of the stores or any installment thereof, the Buyer shall after granting the Seller 30 days to cure the breach, be at liberty, without prejudice to the right to recover liquidated damages as a remedy for breach of contract, to declare the contract as cancelled either wholly or to the extent of such default.

(ii) Should the stores or any installment thereof not perform in accordance with the specifications / parameters provided by the SELLER during the check proof tests to be done in the BUYER's country, the BUYER shall be at liberty, without prejudice to any other remedies for breach of contract, to cancel the contract wholly or to the extent of such default.

(iii). In case of a material breach that was not remedied within 30 days, the BUYER shall, having given the right of first refusal to the SELLER be at liberty to purchase, manufacture, or procure from any other source as he thinks fit, other stores of the same or similar description to make good:-

(a). Such default.

(b). In the event of the contract being wholly determined the balance of the stores remaining to be delivered there under.

(iv). Any excess of the purchase price, cost of manufacturer, or value of any stores procured from any other supplier as the case may be, over the contract price

appropriate to such default or balance shall be recoverable from the SELLER. Such recoveries shall not exceed 10% of the value of the contract."

65. **Force Majeure:** Should any Force Majeure circumstances arise, each of the contracting party shall be excused for the non-fulfillment or for the delayed fulfillment of any of its contractual obligations, if the affected party within (14 days) of its occurrence informs the other party in writing.

Force Majeure shall mean fires, floods, natural disasters or other acts, that are unanticipated or unforeseeable, and not brought about at the instance of the party claiming to be affected by such event, or which, if anticipated or foreseeable, could not be avoided or provided for, and which has caused the non-performance or delay in performance, such as war, turmoil, strikes, sabotage, explosions, quarantine restriction beyond the control of either party. A party claiming Force Majeure

shall exercise reasonable diligence to seek to overcome the Force Majeure event and to mitigate the effects thereof on the performance of its obligations under this Contract. Format of this clause will be as per Form DPM-6, enclosed to Part-IV of this Contract.

66 Force Majeure clause is applicable i.e AMC does not cover the cost of engineer and material involved to repair the damage of equipment due to fire, water, high voltage, lighting, and riots, act of terrorism, natural calamities, mishandling or accident. Though the same can be rectified at any time but service charges of engineer and cost of spare parts would be borne by the end user.

67. **Specification:** The following Specification clause will form part of the contract placed on successful Bidder - The Seller guarantees to meet the specifications as per Part-II of RFP and to incorporate the modifications to the existing design configuration to meet the specific requirement of the Buyer Services as per modifications/requirements recommended after the Maintenance Evaluation Trials. All technical literature and drawings shall be amended as the modifications by the Seller before supply to the Buyer. The Seller, in consultation with the Buyer, may carry out technical up gradation/alterations in the design, drawings and specifications due to change in manufacturing procedures, indigenization or obsolescence.

68. **OEM Certificate:** In case the Seller is not the OEM, the agreement certificate with the OEM for sourcing the spares shall be mandatory. However, where OEMs do not exist, minor aggregates and spares can be sourced from authorized vendors subject to quality certification.

69. **Export License:** N/A.

70. **Earliest Acceptable Year/ month of Manufacture:** N/A.

71. **Transportation:** N/A.

72. **Packing and Marking:** N/A.

73. **Quality and Quality assurance:** After the Contract is finalized the seller would be required to provide Preventive maintenance and submit completion certificate from user. Seller would be required to provide all test facilities at his premises for acceptance and inspection by buyer. The spares should be of the latest manufacture confirms to the current production standard and having 100% defined life at the time of delivery.

74. **Inspection Authority:** Station Security Officer, 15 Wing AF, Bareilly.
75. **Pre-Dispatch Inspection:** N/A
76. **Joint Receipt Inspection:** N/A
77. **Franking clause:** N/A
78. **Claims:** N/A
79. **Warranty:** one year from the date of contract.
80. **Product Support:** N/A
81. **Engineering Support Package (ESP) clause:** N/A
82. **Price Variation (PV) Clause:** N/A

PART V – EVALUATION CRITERIA & PRICE BID ISSUES

83. **Evaluation Criteria** - The broad guidelines for evaluation of Bids will be as follows:
 - (a) Only those Bids will be evaluated which are found to be fulfilling all the eligibility and qualifying requirements of the RFP.
 - (b) In respect of Bids forwarded by the Bidders will be evaluated by the Buyer with reference to the characteristics of the equipment as mentioned in the RFP. The compliance of Bids would be determined on the basis of the parameters specified in the RFP.
 - (c) The Lowest Bid will be decided upon the lowest price quoted by the particular Bidder as per the Price Format given at Para 2 below. The consideration of GST would be evaluated as follows:
 - (i) In case where only Indian bidder are competing L-1 bidder will be determined by excluding levies, GST levied by Central / State / Local governments such as excise duty, Octroi / entry Tax, etc on final product, as quoted by bidders.
 - (ii) In cases where indigenous Bidders are competing, following criteria would be followed –
 - In case of indigenous Bidders, excise duty on fully formed equipment would be offloaded.
 - GST and other local levies, i.e. Octroi, entry tax etc would be ignored in case of indigenous Bidders.
 - (d) If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price will prevail and the total price will be corrected. If there is a discrepancy between words and figures, the amount in words will prevail for calculation of price.

(e) The Buyer reserves the right to evaluate the offers received by using Discounted Cash Flow method at a discounting rate of _%. In case cash flow involves more than one currency, the same will be brought to a common denomination in Indian Rupees by adopting exchange rate as BC selling rate of the State Bank of India on the date of the opening of Price Bids.

(f) The Lowest Acceptable Bid will be considered further for placement of contract / Supply Order after complete clarification and price negotiations as decided by the Buyer. The Buyer will have the right to award contracts to different Bidders for being lowest in particular items. The Buyer also reserves the right to do Apportionment of Quantity, if it is convinced that Lowest Bidder is not in a position to supply full quantity in stipulated time.

(g) Any other criteria as applicable to suit a particular case.

84. **Price Bid Format:** The Price Bid Format as attached (Commercial Bid Proforma) is required to fill up correctly with full details and also to be forwarded under original memos. Bids should be forwarded by vendors under their original memo/letter pad, in the format as shown in commercial Bid Performa. Furnishing the GST No, Bank Address with EFT account No. and the complete postal address and e-mail address of the firm. **All sheets will be submitted duly affixed with the company's stamp and signature of the authorized signatory of the company and date of quoting to be mentioned on top.** Additional sheets, duly authenticated, may be attached to elucidate specifications or clarify specific issue. **Annexure – 'A' & 'B' will be used for commercial bid.**

85. Terms & conditions if any of the tender will not be considered. No conditional discounts are to be quoted. Deviations if any from tender specifications should be highlighted failing which the offer will be treated as incomplete.

86. L1 vendor will be decided on the basis of lowest amount quoted on GeM portal.

Yours sincerely,

(Firdous Ahmad Dar)
Squadron Leader
Station Security Officer
For Air Officer Commanding

Annexure: As stated

**FORMAT FOR COMMERCIAL BID PERFORMA
(TO BE ATTACHED WITH BID)**

1. **Price Bid Format (to be used for L-1 determination):** The price Bid Format in general is given below and bidder are required to fill this up correctly with full details, as required under Para-II of RFP.

(a) Basic cost of the item/items:

SI No	Items descriptions	No. of CCTV Cameras	Amount (With 18% GST)
01	AMC of CCTV cameras along with all related accessories	165 Cameras	

- (b) Accessories : Yes
 (c) Installation / Commissioning : Yes
 (d) AMC with spares : Yes
 (e) Any other item : As applicable
 (f) Warranty : One year from the date of contract

Note: -

- Vendors are to quote the rate as per specifications.
- Vendors are to quote the rate both in figures and words.
- Vendors are to quote standard brands and also mention warranty period of the product. Vendors are to submit "Authorized dealership Certificate" along with the Bid. Non submission of the same will result in to "REJECTION of the Bid".
- Determination of L-1 will be done based on total of basic price for each items/lines separately (not including levies by Central / State / Local government such as GST, Octroi, Entry tax, etc on final product) of all items / requirements as mentioned above.
- Quotations are required to be filled in this Price Bid Format dully signed by authorized signatory of the firm and also on their Original Memo / letter pad, inter alia. Furnishing the GSTN No, Bank Address with EFT account No. and the complete postal and e-mail address of the firm is mandatory.

(Firdous Ahmad Dar)
 Squadron Leader
 Station Security Officer
 For Air Officer Commanding

CERTIFICATE
ACCEPTANCE AND CONDITIONS OF TENDER

It is certified that all the terms and conditions as laid in RFP No **15WG/1101/15/P4/05(AMC) 2026-27 dated Mar 26** and anywhere else in the tender and its appendices are accepted by the company and we will abide by them. It is further certified that any cost incurred on additional hardware/ accessories required to complete task would be borne by us.

Company Seal

(Authorized Signatory of
Company)

Place: _____

Date: _____

**SATISFACTORY PERFORMANCE CERTIFICATE
FOR CCTV SURVEILLANCE SYSTEM INSTALLED AT
TECHNICAL & DOMESTIC AREA**

Certified that CCTV Surveillance System installed at Air Force Station Bareilly (Domestic and Technical area) are under AMC vide **15WG/SEC/AMC/05/2026-27** dated **Mar 26** by **M/s.....w.e.f.....2026 to.....2027** has provided satisfactory service in maintenance and upkeep during the period which constitutes first/second quarterly Scheduled Maintenance visit of operation of AMC contract referred above. Further, as on date the subject security equipment is serviceable and working satisfactorily.

(Firdous Ahmad Dar)
Squadron Leader
Station Security Officer
For Air Officer Commanding