

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	15-05-2026 17:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	15-05-2026 17:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	30 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Chhattisgarh
विभाग का नाम/Department Name	Public Works Department Chhattisgarh
संगठन का नाम/Organisation Name	N/a
कार्यालय का नाम/Office Name	E-in-c, Pwd, Nirman Bhawan Raipur
कुल मात्रा/Total Quantity	197
वस्तु श्रेणी /Item Category	power plug Long Point , Extra Long Point I , Extra Long Point II , Extra Long Point III , 3 pole MCCB 125A 25KA , TPN MCB 4 Way Double Door , SP MCB 6A to 32A , Four pole isolator 100 Amps , 4 mm dia copper wire for loop earthing , FRLS PVC insulated , Voltage stabilize , Installation of split AC units , Split Air Conditioner, Wall Mount Type (V3) ISI Marked to IS 1391 (Part 2) (Q2)
GeMARPTS में खोजी गई स्ट्रिंग्स / Searched Strings used in GeMARPTS	power plug Long Point, Extra Long Point I, Extra Long Point II, Extra Long Point III, 3 pole MCCB 125A 25KA, TPN MCB 4 Way Double Door, SP MCB 6A to 32A, Four pole isolator 100 Amps, 4 mm dia copper wire for loop earthing, FRLS PVC insulated, Voltage stabilize, Installation of split AC units
	<p>Searched String: power plug Long Point</p> <p>Electrical Plugs (V2) ISI Marked to IS 1293, Led post top lantern, LED PL-L (Plug-in Long) Lamp (V2), Field Search Light (MHA), Composite Long Rod Insulators (POWERGRID), Power Lawn Mowers, Electrical Power Connector, Reverse Osmosis based Point of Use Water Treatment System for Drinking Purposes (V3) as per IS 16240, Automatic Cold Filter Plugging Point Analyser (ONGC), Commercial PPR Pipes Fittings as per IS 15801</p> <p>Searched String: Extra Long Point I</p> <p>Twist Drill - Extra Long Parallel Shank - IS 7823, Reverse Osmosis based Point of Use Water Treatment System for Drinking Purposes (V3) as per IS 16240, Twist Drills - Extra Long Morse Taper Shank - IS 7822, Cricket Bat (V2) Conforming to IS 828, Electric Centrifugal Juicers marked to IS 4250 (BIS Scheme - I), Handheld Digital Infrared Thermometer, General purpose Machinery and Spindle Oils</p>

बिड विवरण / Bid Details

(V2) Conforming to IS 493, Toilet Seat - Indian Style Squatting Pan, Rain Jacket (With Integrated Hood And Trousers) as per IAFS specification, Mulcher

Searched String: Extra Long Point II

Twist Drill - Extra Long Parallel Shank - IS 7823, Handheld Digital Infrared Thermometer, Twist Drills - Extra Long Morse Taper Shank - IS 7822, Cricket Bat (V2) Conforming to IS 828, General purpose Machinery and Spindle Oils (V2) Conforming to IS 493, Field Search Light (MHA), Mulcher, Toilet Seat - Indian Style Squatting Pan

Searched String: Extra Long Point III

Twist Drill - Extra Long Parallel Shank - IS 7823, Twist Drills - Extra Long Morse Taper Shank - IS 7822, Field Search Light (MHA), General purpose Machinery and Spindle Oils (V2) Conforming to IS 493

Searched String: 3 pole MCCB 125A 25KA

Moulded Case Circuit Breakers (MCCB) Conforming To IS/IEC 60947 (Part 2), Electronic Weighing Scales, Switch Disconnectors and Fuse Combination Units (Switch Fuse Unit) Conforming To IS/IEC 60947 (Part 3), XLPE Cable for Working Voltage up to and Including 1.1 KV Marked To IS 7098 (Part 1), A3 Size Multifunction Printer (MFP), Multifunction Printer (Print, Scan, Copy), Permeable Nonwoven Surgical Adhesive Tape Conforming to IS 16948, Elastic Surgical Adhesive Tapes (V2), Nylon Rope as per IS 4572, Bamboo, Tent Pole as per IS 7344

Searched String: TPN MCB 4 Way Double Door

Miniature Circuit Breaker Boards for Voltages Conforming To IS 13032, Fire Hose Cabinet

Searched String: SP MCB 6A to 32A

Cartap Hydrochloride SP Conforming to IS 14183, Moulded Case Circuit Breakers (MCCB) Conforming To IS/IEC 60947 (Part 2), Acetamiprid Soluble Powder (SP) (V2) Conforming to IS 16328, Cartap Hydrochloride 50% SP (V2) Conforming to IS 14183, Miniature Circuit Breakers (MCB) for AC Operation Marked To IS/IEC 60898 (Part 1), Desk Only for Classroom/Training Area, Miniature Circuit Breaker Boards for Voltages Conforming To IS 13032, File/Folder (V3), Speech to Text Software, Desk and Bench Set for Classroom/Training Area

Searched String: Four pole isolator 100 Amps

Manual Operated 66 kV, 800 A Isolators and with Solid Core Insulators (PSPCL), Switch Disconnectors and Fuse Combination Units (Switch Fuse Unit) Conforming To IS/IEC 60947 (Part 3), Decorative Lightning Pole (V2), Moulded Case Circuit Breakers (MCCB) Conforming To IS/IEC 60947 (Part 2), Pole Mounted Stainless Steel Dustbin (V2), Distribution Transformer, 3 Phase, upto and Including 200 KVA ISI Marked To IS 1180 (Part 1)

Searched String: 4 mm dia copper wire for loop earthing

XLPE Cable for Working Voltage up to and Including 1.1 KV Marked To IS 7098 (Part 1), PVC Insulated Copper Cable Single Core and Multi Core Circular Sheathed with Rigid

GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS

बिड विवरण / Bid Details	Conductor (V2) ISI Marked To IS 694, Mild Steel Wire for General Engineering Purpose as per IS 280, Shirodhara Vessel For Panchakarma
	<p>Searched String: FRLS PVC insulated</p> <p>PVC Insulated (Heavy Duty) Electric Cables (V2) ISI Marked to IS 1554 (Part 2), PVC Insulated Unsheathed Cable with Flexible Conductor ISI Marked To IS 694, PVC Insulated Unsheathed Cable with Rigid Conductor (V2) ISI Marked To IS 694, Rigid Plain Conduits of Insulating Materials Conforming To IS 9537 (Part 3), PVC Insulated Copper Cable Single Core and Multi Core Circular Sheathed with Rigid Conductor (V2) ISI Marked To IS 694, PVC Insulated Cable For Submersible Pumps ISI Marked To IS 694, Winding Wires for Submersible Motors (HR PVC Insulated Wires) Conforming to IS 8783 (Part 4/Sec 1), Environmental Chamber, PVC gitti, PVC Insulated Copper Cable Single Core and Multi Core Circular Sheathed with Flexible Conductor (V2) ISI Marked To IS 694</p> <p>Searched String: Voltage stabilize</p> <p>Automatic Line Voltage Correctors (Step Type) For Domestic Use (Stabilizer) Conforming To IS 8448, XLPE Cable for Working Voltage up to and Including 1.1 KV Marked To IS 7098 (Part 1), Voltage Monitor Relay, High Voltage Detector, XLPE Cables for Working Voltages From 3.3 KV up to and Including 33 KV as per IS 7098 (Part 2), High Voltage Probe, High Voltage Probe (V2), Current Voltage Measuring Module, Non-Contact High Voltage Detector, Capacitive Voltage Transformer (DTL)</p> <p>Searched String: Installation of split AC units</p> <p>Split Air Conditioner, Wall Mount Type (V3) ISI Marked to IS 1391 (Part 2), Towel Hand Cotton Turkish (IAF), Split Air Conditioner, Ceiling Mount Type (Cassette) (V3) ISI Marked to IS 1391 (Part 2), Split Air Conditioner Including Green AC, Wall Mount Type (V2), Computer Paper (V3) Conforming to IS 12766 (In Packet), Split Air Conditioner, Floor Mount Type (V3) ISI Marked to IS 1391 (Part 2), Switch Disconnectors and Fuse Combination Units (Switch Fuse Unit) Conforming To IS/IEC 60947 (Part 3), Phototherapy Machine for (SNCU), Shunt Power Capacitors of the Self - Healing Type for AC Systems as per IS 13340 (Part 1), Acrylic Jersey - Children of Anganwadi Centres</p>
अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification	<ul style="list-style-type: none"> Split Air Conditioner, Wall Mount Type (V3) ISI Marked to IS 1391 (Part 2)
बीओक्यू शीर्षक / BOQ Title	Supply Installation Testing Commissioning of Split Air Conditioner
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) / Minimum Average Annual Turnover of the bidder (For 3 Years)	5 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का) / OEM Average Turnover (Last 3 Years)	5 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service	2 Year (s)

बिड विवरण/Bid Details	
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ में है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	3
विगत प्रदर्शन /Past Performance	50 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/Primary product category	Split Air Conditioner, Wall Mount Type (V3) ISI Marked to IS 1391 (Part 2)
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Payment Timelines	Payments shall be made to the Seller within 45 days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation

बिड विवरण/Bid Details

मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or

similar Category Products for 50% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Power Plug Long Point

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Narayan Singh Paikra	492002,O/o Engineer in Chief, Public Works Department North Block, Sector-19, Nirman Bhawan, Naya Raipur	2	15

Extra Long Point I

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
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क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Narayan Singh Paikra	492002,O/o Engineer in Chief, Public Works Department North Block, Sector-19, Nirman Bhawan, Naya Raipur	2	15

Extra Long Point II

तकनीकी विशिष्टियाँ /Technical Specifications

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BOQ Detail Document	View File

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Narayan Singh Paikra	492002,O/o Engineer in Chief, Public Works Department North Block, Sector-19, Nirman Bhawan, Naya Raipur	1	15

Extra Long Point III

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Narayan Singh Paikra	492002,O/o Engineer in Chief, Public Works Department North Block, Sector-19, Nirman Bhawan, Naya Raipur	1	15

3 Pole MCCB 125A 25KA

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Narayan Singh Paikra	492002,O/o Engineer in Chief, Public Works Department North Block, Sector-19, Nirman Bhawan, Naya Raipur	1	15

TPN MCB 4 Way Double Door

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Narayan Singh Paikra	492002,O/o Engineer in Chief, Public Works Department North Block, Sector-19, Nirman Bhawan, Naya Raipur	1	15

SP MCB 6A To 32A

तकनीकी विशिष्टियाँ /Technical Specifications

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Narayan Singh Paikra	492002,O/o Engineer in Chief, Public Works Department North Block, Sector-19, Nirman Bhawan, Naya Raipur	6	15

Four Pole Isolator 100 Amps

तकनीकी विशिष्टियाँ /Technical Specifications

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Narayan Singh Paikra	492002,O/o Engineer in Chief, Public Works Department North Block, Sector-19, Nirman Bhawan, Naya Raipur	1	15

4 Mm Dia Copper Wire For Loop Earthing

तकनीकी विशिष्टियाँ /Technical Specifications

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Narayan Singh Paikra	492002,O/o Engineer in Chief, Public Works Department North Block, Sector-19, Nirman Bhawan, Naya Raipur	81	15

FRLS PVC Insulated

तकनीकी विशिष्टियाँ /Technical Specifications

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Narayan Singh Paikra	492002,O/o Engineer in Chief, Public Works Department North Block, Sector-19, Nirman Bhawan, Naya Raipur	83	15

Voltage Stabilize

तकनीकी विशिष्टियाँ /Technical Specifications

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Narayan Singh Paikra	492002,O/o Engineer in Chief, Public Works Department North Block, Sector-19, Nirman Bhawan, Naya Raipur	6	15

Installation Of Split AC Units

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Narayan Singh Paikra	492002,O/o Engineer in Chief, Public Works Department North Block, Sector-19, Nirman Bhawan, Naya Raipur	6	15

Split Air Conditioner, Wall Mount Type (V3) ISI Marked To IS 1391 (Part 2) (6 pieces)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Performance Parameters	Size of Air Conditioner	Large [suitable for room area greater than 190 sq. ft.]
	Compressor Type as per BEE Star Rating Label	Inverter - Variable Speed
	Nominal Capacity of Air Conditioner (in Ton)	1.8 Ton - 2.2 Ton
	Classification By Function	Cooling Only
	BEE Star Rating	3 Star

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Narayan Singh Paikra	492002,O/o Engineer in Chief, Public Works Department North Block, Sector-19, Nirman Bhawan, Naya Raipur	6	15

Special terms and conditions-Version:1 effective from 02-12-2025 for category Split Air Conditioner, Wall Mount Type (V3) ISI Marked to IS 1391 (Part 2)

1. Scope of standard installation and commissioning for Wall Mount Split AC consist of follows:

- Installation/Commissioning is mandatory for all types of purchases (Direct/L1/Bid). For cases where Installation/Commissioning is not required, the buyer may indicate the details in the bid document.
- The Switches/ Sockets/ Plug Tops/ Voltage Stabilizer/stand for ODU/ Chiselling/ Ducting/ Grooving for concealing the refrigerant piping/cabling/ core cutting of the wall are not included in the scope of standard

installation and commissioning, unless otherwise mentioned in the contract.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/**Buyer Added Bid Specific Terms and Conditions**

1. **Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

3. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

4. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

अस्वीकरण/**Disclaimer**

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export

experience.

9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms

of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---