

## **SCOPE OF WORK**

1. The AMC shall cover preventive maintenance, breakdown maintenance, servicing, testing, calibration and troubleshooting of IDS cameras and associated accessories installed in monitoring system.
2. The vendor shall ensure serviceability of all equipment throughout the contract period.
3. Preventive maintenance shall be carried out once in every quarter.
4. All servicing and repair work shall be carried out at site.
5. The vendor shall maintain a complaint register/ logbook indicating date & time of complaint, nature of defect, rectification carried out and date of restoration.
6. The contract may be terminated by the buyer at any stage in case of unsatisfactory services and breach of contract terms & conditions or security violations.
7. The vendor shall ensure availability of genuine spare parts and compliance with OEM specifications during the AMC period.
8. No additional charges on account of transportation, lodging, boarding, tools, testing equipment or manpower shall be admissible during the AMC period.
9. Any major component requiring replacement shall be carried out only after approval of Buyer.

## DETAILS OF INTEGRATED SECURITY SYSTEM INSTALLED

<b>Ser</b>	<b>Name of Items</b>	<b>Make &amp; Model</b>	<b>Remarks</b>
1.	High Definition PTZ Camera	Sparsh SS-IPDROP (X)	330 PTZ Cameras installed along with its accessories
2.	NVR	Sparsh SR-LPVADH	
3.	OFC Patch Cord	SYROTECH	
4.	Power Adaptor 24 VAC	Standard	
5.	Communication Box	Slingshot	
6.	Junction Box IP 66	Standard	
7.	Fiber Terminal Box	SYROTECH	
8.	9 U Rack	Comrack	
9.	HDMI Cable	Standard	
10.	Optical Fiber Cable	Paramount	
11.	Joystick	Sparsh SA NKC 100	
12.	Power Cable	Standard	
13.	UPS 5 KVA	Uniline Maxipower	
14.	16 Port Gigabit Switch non POE unmanaged switch 10/100/1000	Digisol	
15.	External Storage Device 4TB (HDD)	Seagate	
16.	USB Relay Board 6 Dry Contact I/O	Slingshot	
17.	LED HD TV	LG	
18.	Bluetooth Mouse & Keyboard	Dell	
19.	UTP Cable Cat 6 Twisted Pair	Digisol	

