



प्रसार भारती : PRASAR BHARATI
[भारत का लोक सेवा प्रसारक : INDIA'S PUBLIC SERVICE BROADCASTER]
दूरदर्शन केंद्र : DOORDARSHAN KENDRA



कुडप्पनकुन्नु
तिरुवनंतपुरम- 695 043
Tel.0471-2730177

Kudappanakkunnu
THIRUVANANTHAPURAM - 695 043
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Instructions to Bidders

- The bidder shall quote for the renewal of licences for **2 (Two) Nos. of Sophos XGS 126 Next-Generation Firewall (NGFW)** appliances for a period of **three (03) years**.
- The licences offered shall be **genuine, new, and sourced through the Original Equipment Manufacturer (OEM) or an OEM-authorized partner/reseller**.
- The licence shall be fully compatible with the existing Sophos XGS 126 firewall appliances installed at Doordarshan Kendra Thiruvananthapuram.
- The licence shall include all applicable subscriptions and services as per the OEM's standard offering for the quoted licence, including firmware updates, security updates, technical support, and access to the Sophos Central management portal (where applicable).
- The successful bidder shall provide the licence activation details/activation keys and complete the licence activation within the stipulated delivery period.
- The licence validity shall be **three (03) years** from the date of activation or co-termination with the existing licence, as specified by the purchaser.
- The bidder shall furnish an **OEM Authorization Certificate (MAF)** or documentary evidence establishing that they are an OEM-authorized partner/reseller for supplying and renewing Sophos licences.
- The bidder shall submit the OEM's part number, licence details, and technical specifications along with the bid.
- The quoted price shall be **inclusive of all taxes, duties, transportation, activation charges, and any other incidental charges**. No additional payment shall be made.
- The bidder shall provide OEM support for the entire licence validity period and coordinate with the OEM for any issues related to activation or subscription.
- Payment shall be released only after successful activation of the licences and submission of the OEM licence certificate/confirmation, subject to verification by the consignee.
- The purchaser reserves the right to verify the authenticity of the supplied licences directly with the OEM. Any counterfeit or unauthorized licence shall be rejected, and appropriate action shall be taken as per the bid conditions.
- The bidder shall comply with all the terms and conditions of the bid document and the applicable General Terms and Conditions of GeM.