



प्रसार भारती : PRASAR BHARATI  
[भारत का लोक सेवा प्रसारक : INDIA'S PUBLIC SERVICE BROADCASTER]  
दूरदर्शन केंद्र : DOORDARSHAN KENDRA



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## Penalty Clause

1. The successful bidder shall complete the delivery and activation of the licences within the delivery period specified in the contract.
2. In the event of delay in the delivery and/or activation of the licences, Liquidated Damages (LD) shall be levied at the rate of **0.5% of the total contract value per week or part thereof**, subject to a **maximum of 10% of the total contract value**, unless the delay is attributable to the purchaser or is due to Force Majeure.
3. If the delay exceeds the maximum permissible period or adversely affects the continuity of network security services, the purchaser reserves the right to cancel the contract, procure the services from an alternative source at the risk and cost of the defaulting bidder, and take action as per the terms and conditions of GeM.
4. If the supplied licence is found to be invalid, counterfeit, unauthorized, incompatible with the existing Sophos XGS 126 firewall appliances, or fails to activate successfully, the bidder shall replace or rectify the same at no additional cost within **7 days** of notification.
5. Failure to comply with the above may result in rejection of the supply, forfeiture of applicable performance security (if any), imposition of penalties as per GeM terms, and other actions as deemed appropriate under the contract.
6. The bidder shall be responsible for resolving any licence activation or registration issues with the OEM during the entire contract period without any additional cost to the purchaser.