Qualifying Requirements

The OEM or OEM Authorized vendor or OEM Authorized Channel Partner are required to submit technical bid enclosing therewith photocopies of following documents, failing which their bids will be summarily rejected and will not be considered any further: -

SR. NO	Pre-Qualifying Requirement	Submit the compliance (Yes /No) with relevant documents
1	The bidder must be OEM / OEM Authorized vendor / Channel Partner have experience in implementation and integration related to similar work for a period of Minimum 5 years. Bidder must have experience of similar work in any reputed organization in last five financial years in Government Department/PSU/Autonomous Body or any reputed organization. Submit the references order copy.	
2	The Proposed Services / Solution must be from Single OEM / OEM Authorized vendor / Channel Partner to have seamless integration, management, and Correlation. The bidder should be authorized partner of the OEM and authorized to quote and support for OEM products and services. Bidder has to submit the MAF (for respective products) from OEM along with technical bid.	
3	The OEM / OEM Authorized vendor / Channel Partner shall have Minimum average annual turn-over (MAAT) of Rs. 5 Crore or more in any of three financial years out of last five financial years. The proof for requisite turnover may be in the form of copies of A/c along with copies of ITR and along with audited balance sheet and certificate from the CA must be submitted along with technical bid.	.
4	The bidder/OEM should have successfully completed at least two projects of similar nature	
5	Bidder/OEM should not have been blacklisted / banned / declared ineligible / declared having dissatisfactory performance by any government / quasi-government authority in India for supply of materials/ carrying out operations and maintenance work.	
6	The bidder/OEM should have a well-established “Call Logging & tracking (ticketing)” system in place. SLDC should be able to log calls on mail	

	or 24x7 phone number & should get a committed response & resolution time to handle each & every call logged in the system. OEM / OEM Authorized vendor / Channel Partner must have registered offices in Gujarat. Since Last 3 Years as on tender floating date. Copies of any two of the following: Property Tax Bill/ Electricity Bills/ Telephone, Broadband or Internet Bill/ VAT/CST/ GST / Shop Act License/ Valid Lease Agreement should be submitted with the bid. Valid Lease agreement should be in favour of Bidder Company name only, it should not be in favour of any employee, franchisee, business alliance or third party.	
7	Vendor registration is not mandatory	